

SELECTIVE DISCIPLINE

for 2st year students of the Faculty of Dentistry

2020-2021 academic year

Name of the discipline	TRAINING OF DENTIST'S COMMUNICATIVE COMPETENCE
The department	Psychology and philosophy
Teachers	PhD, Associate Professor Olesia Pavliuk PhD Viktoriya Osypenko
A brief description of the content of the discipline	<p>The purpose of the course is to promote students' awareness of the importance of effective professional communication and the formation of basic professional communication skills.</p> <p>Course objectives:</p> <ul style="list-style-type: none"> – to develop professional communication skills and abilities of a doctor. – analyze the verbal and nonverbal means of communication of the dentist; – formation of adequate self-esteem, stress-resistant personal resources; – formation of constructive life skills and behavioral strategies; – analyze the causes of communication difficulties; – development of empathic communication; – to consider the features of disharmonious relations; – development of emotional intelligence; – development of constructive behavior in conflict situations; – development of communicative competence of cooperation in the team; – development of self-analysis and reflection; – to develop confidence in communicating with a “difficult interlocutor”; – to develop skills of managing one's emotional state and behavior, skills of joint activities; – to develop skills of obtaining primary information about the interlocutor; – development of skills to determine one's own position in difficult situations, awareness of the reasons for choosing one's own model of behavior in various situations; – to get acquaintance with typical difficult situations in the interaction of doctor and patient - their analysis and solution. – to determine the place of business communication as an important component of forming the culture of a modern doctor. <p>After studying the course, the student should know:</p> <ul style="list-style-type: none"> – principles of communication; – ethical requirements and norms of business relations; – rules of conversation; – active listening techniques; – tactics and strategies of communication, laws and ways of communicative behavior. – features of verbal and nonverbal means of communication;

	<ul style="list-style-type: none"> - форми колективного та індивідуального ділового спілкування; - influence of emotions on communication; - types of conflicts and their solution. <p>After studying the course, students should be able to:</p> <ul style="list-style-type: none"> - conduct a conversation with the patient; - possess the techniques of active listening; - control mental states and overcome psychological barriers; - understand the individual psychological characteristics of patients; - apply psychological methods and techniques for different conditions of the patient; - show compassion (empathy) to the patient for his illness; - listen and give advice to the patient; - analyze all components of one's activities and oneself as individual. - have methods of psychological research of interpersonal relations in the team; - diagnose emotional states and personality traits; - regulate communication in the professional system taking into account age and individual psychological characteristics; - to exert psychological influence on the person within the limits of professional communication; - engage in scientific discussions, demonstrating both scientific knowledge and one's own position; - determine the level, adequacy and stability of self-esteem.
<p>Providing of general and professional competencies</p>	<p><u>General competencies:</u></p> <p>GC1. Ability to abstract thinking, analysis and synthesis.</p> <p>GC2. Knowing and understanding of the subject area and understanding of professional activity.</p> <p>GC 3 Ability to apply knowledge in practice.</p> <p>GC 4. Ability to communicate in the state language both orally and in writing; ability to communicate in a second language.</p> <p>GC5. Skills in the use of information and communication technologies.</p> <p>GC7. Ability to search, process and analyze information from various sources.</p> <p>GC8. Ability to adapt and act in a new situation.</p> <p>GC9. Ability to identify and solve problems.</p> <p>GC10. Ability to work in a team.</p> <p>GC11. Interpersonal skills.</p> <p>GC12. Ability to act on the basis of ethical considerations (motives).</p> <p>GC13. Safe activities skills.</p> <p><u>Professional competencies:</u></p> <p>PC1. Collection of medical information about the patient's condition.</p> <p>PC2. Evaluation of laboratory and instrumental research results.</p> <p>PC3. Establishing a clinical diagnosis of dental disease.</p> <p>PC4. Diagnosing emergencies.</p> <p>PC5. Planning and implementation of measures for the prevention of dental diseases.</p> <p>PC6. Determining the nature and principles of treatment of dental diseases.</p>

	<p>PC7. Determining the necessary mode of work and rest, diet in the treatment of dental diseases.</p> <p>PC8. Determination of tactics of dental patient with somatic pathology.</p> <p>PC9. Performing medical and dental manipulations.</p> <p>PC11. Organization of medical and evacuation measures.</p> <p>PC12. Defining tactics and providing emergency medical care.</p> <p>PC14. Assessment of the impact of the environment on the health of the population (individual, family, population).</p>
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